

# Fax

To: Danny + UV Dorman / Dantex From: Matthew Howard  
Fax: (201) 219-0505 Pages: 2 + Cover  
Phone: \_\_\_\_\_ Date: 3/15/2007  
Re: Thank you CC: \_\_\_\_\_

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• Comments:

THANK  
YOU!

Domatex,

I just wanted to take a moment and thank Domatex for the unmatched level of customer service shown to my company. Domatex delivered a top of the line product and provided the best customer service experience ever. I am thankful in many ways for choosing Domatex for my waste handling equipment needs.

Thank you Danny and Uv

-Matthew Howard  
Owner Team Clean and Haul Corporation

Danny and Uv,

Thank you for all of your help and service with the trailer. It is simply amazing in its design and function. People on job sites stop working so they can watch it work. It is easy to use and I am getting use to towing it. It is surprisingly maneuverable for its size. I have a much shorter bumper pull dump trailer and it will not turn in the same spaces this trailer will. We have nine containers out an all of them are working. I feel like the one trailer can handle between 25-35 dumpsters possibly more. If one day in the future we need more capacity we will be looking your way for another trailer. I would much rather purchase a trailer like this than a large rolloff truck. The trailer has given my company the flexibility to use one truck for many different tasks.

Thank you Danny for coming out to Phoenix to check on things. It was nice having you out here. You helped me get out of a few tough spots. I am not even sure you thought we could get it out of a few of them, but we did and I think we were both amazed at the turning capability of the trailer. I admire the way your family represents your business. Uv has always been dependable for followup and has given me all of the info I needed. That customer service is what made me commit to the trailer purchase. You see I had an opportunity to purchase a similar trailer out west for a similar slightly less price. I just felt the way the both of you represented Domatex and presented the trailer to me was the best way to go. It was obvious that quality is top of the line and dedication to your customers was as well.

This has truly been the best purchase for my company and me personally. It has also exceeded my expectations in customer service. It was by far the best customer service I have ever experienced in my life.

-Matthew Howard